



ICG QuickBooks Online

REFERENCE MANUAL

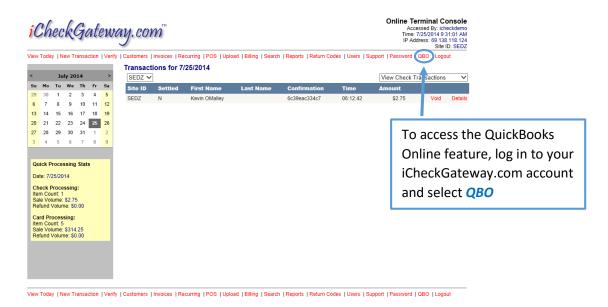
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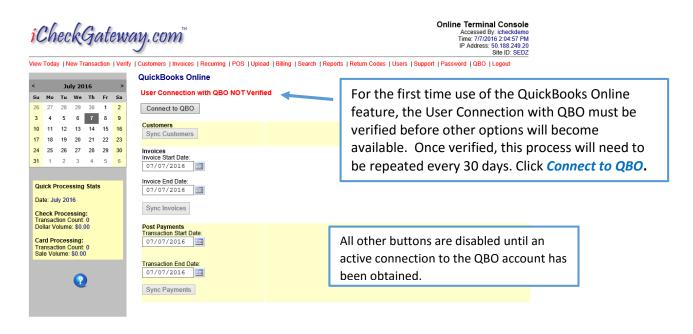


Launch the QuickBooks Online Application

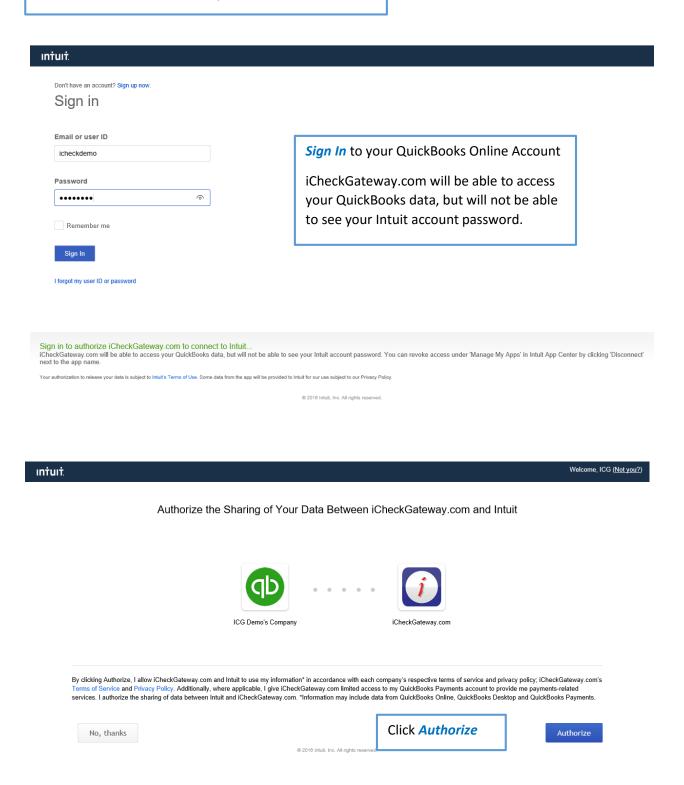
Launch the QuickBooks Online Application

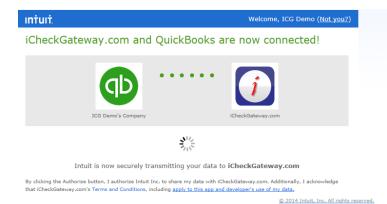


User Connection Verification

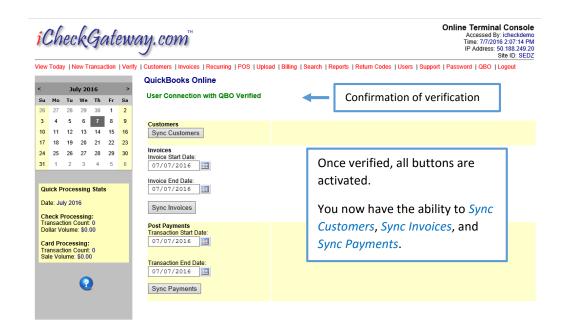


You will be redirected to the QuickBooks Online website.





Once connected, you will be redirected back to your iCheckGateway.com online terminal



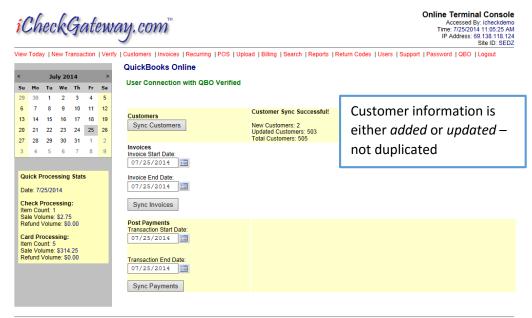
General Instructions

QuickBooks is always considered the master. Any changes to customers or invoices need to be updated within *QuickBooks first* and then synced to iCheckGateway.com. In general, follow these steps in this order:

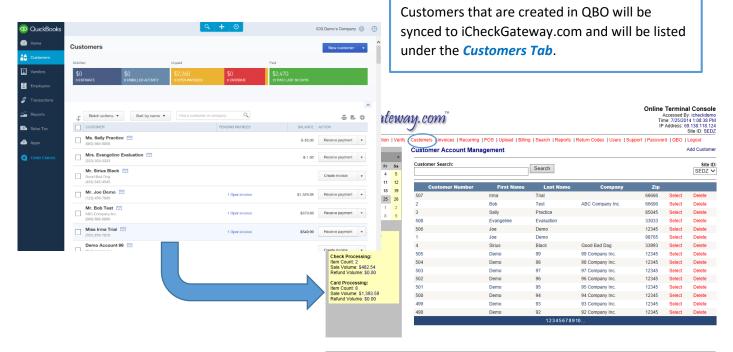




Sync Customers



View Today | New Transaction | Verify | Customers | Invoices | Recurring | POS | Upioad | Billing | Search | Reports | Return Codes | Users | Support | Password | QBO | Logout

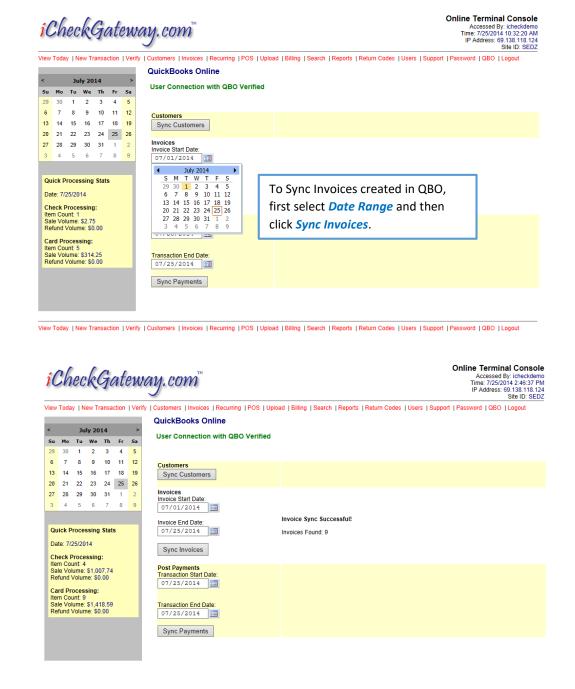


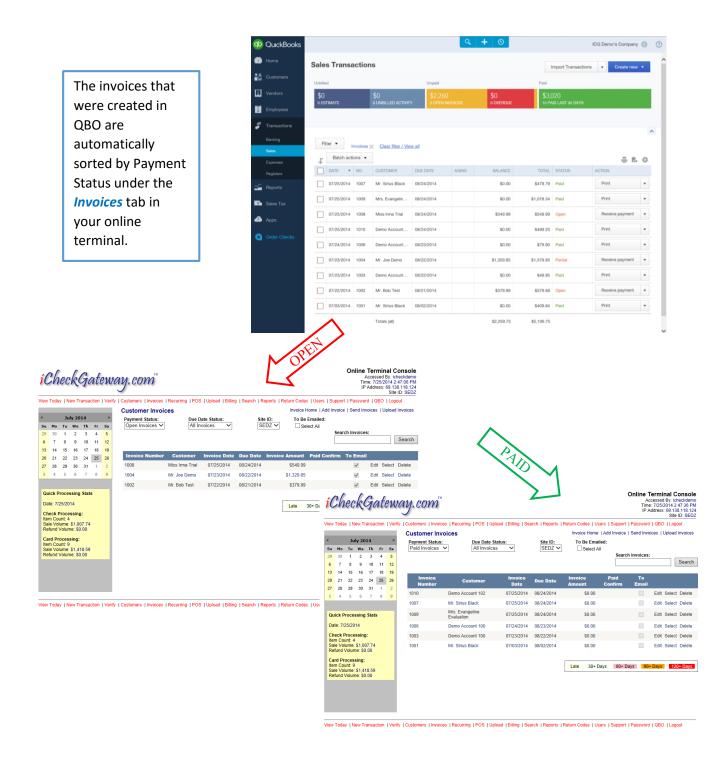
View Today | New Transaction | Verify | Customers | Invoices | Recurring | POS | Upload | Billing | Search | Reports | Return Codes | Users | Support | Password | QBO | Logout



Sync Invoices

NOTE: Be sure to Sync Customers before you Sync Invoices

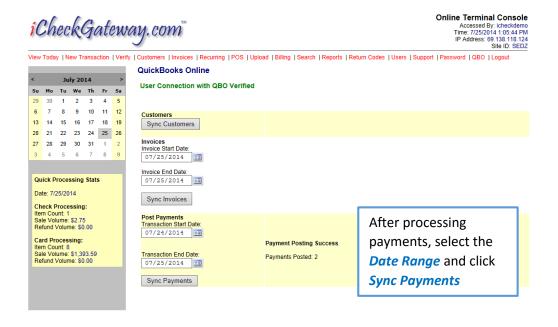


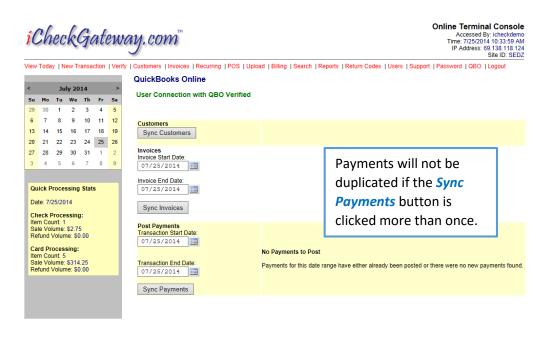




Sync Payments

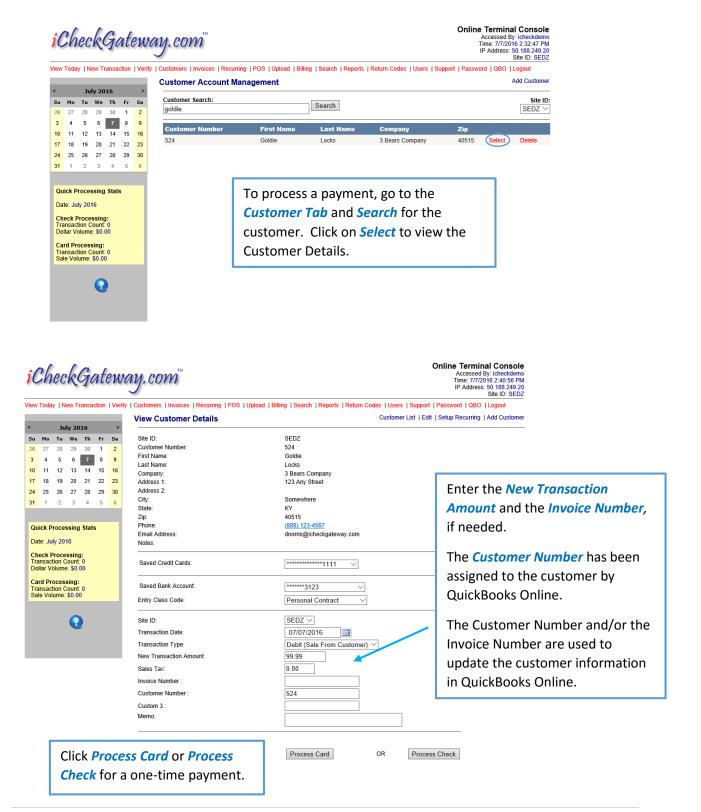
Payments that are processed through iCheckGateway.com can be imported into QuickBooks Online regardless of how the payments are entered (i.e. swiped/keyed into the Online Terminal, online payments via website, online payments via email invoicing, Interactive Voice Response (IVR), etc.)





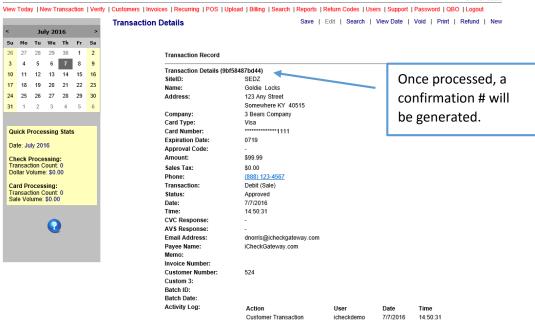
To Process a Payment – Customer Tab:

NOTE: Be sure to Sync Customers **before** processing a payment.



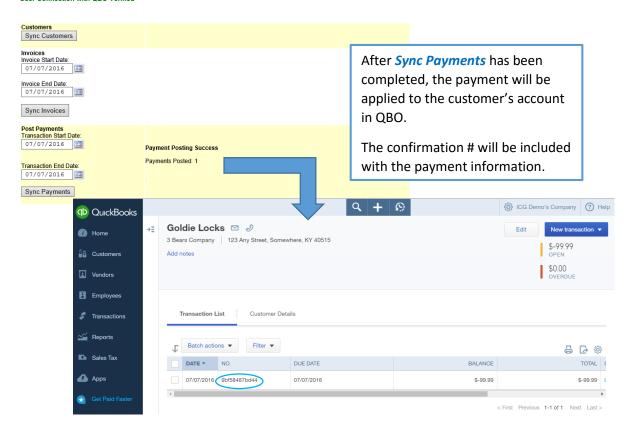


Online Terminal Console
Accessed By: icheckdemo
Time: 777/2016 2:50:31 PM
IP Address: 50.188.249.20
Site ID: SEDZ

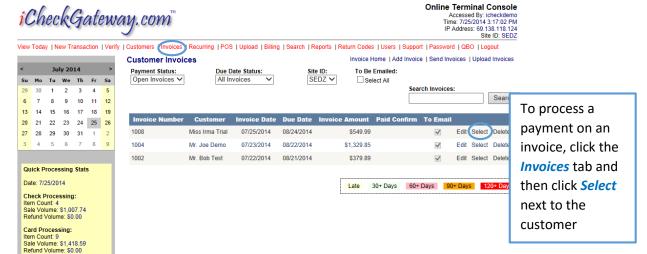


QuickBooks Online

User Connection with QBO Verified



To Process a Payment – Invoice Tab:



. View Today | New Transaction | Verify | Customers | Invoices | Recurring | POS | Upload | Billing | Search | Reports | Return Codes | Users | Support | Password | QBO | Logout

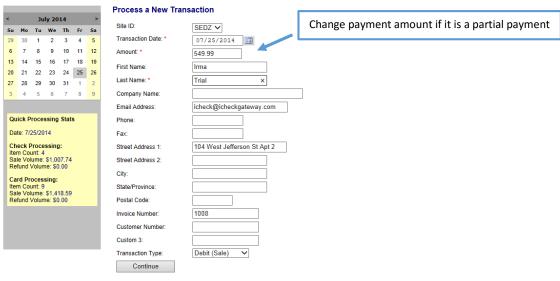


View Today | New Transaction | Verify | Customers | Invoices | Recurring | POS | Upload | Billing | Search | Reports | Return Codes | Users | Support | Password | QBO | Logout



Online Terminal Console
Accessed By: icheckdemo
Time: 7/25/2014 3:17:38 PM
IP Address: 69.138.118.124
Site ID: SEDZ

- View Today | New Transaction | Verify | Customers | Invoices | Recurring | POS | Upload | Billing | Search | Reports | Return Codes | Users | Support | Password | QBO | Logout



View Today | New Transaction | Verify | Customers | Invoices | Recurring | POS | Upload | Billing | Search | Reports | Return Codes | Users | Support | Password | QBO | Logout

iCheckGateway.com™

Online Terminal Console

Accessed By: icheckdemo Time: 7/25/2014 3:19:06 PM IP Address: 69.138.118.124 Site ID: SEDZ

| < July 2014 > | | | | > | New Transaction - Payn | Total Motifica | | | | |
|------------------------|--------------|------------------------------------|---------------|------------|------------------------|----------------|---|------------------------------|--------------|---|
| | Мо | | • | Th | E- | 62 | | | | |
| 29 | 30 | 1 8 | 2 | 3 | 4 | 5 12 | VISA MasterCard | DISCOVER | | |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 | Payment Date: | 2014-07-25 | | |
| 20 | 21 | | 23 | | 25 | | Payment Amount: | \$549.99 | | |
| 27 | 28 | 29 | 30 | 31 | 1 8 | 2 | Credit Card Number: * | 411111111111111 | | Enter either credi |
| | · | | | _ | _ | | Expiration Date: * | 0716 (MMYY) | | card or bank |
| Quick Processing Stats | | | | | s | | Signature Code: | 123 | | account |
| Date: 7/25/2014 | | | | | | | Sales Tax: | 0.00 | | account |
| Ite Sa | m Co le V | Proce ount: 4 olume Volui | \$: \$1,0 | - 07.74 | | | Description: | | Process Card | information and click <i>Process Cara</i> |
| Ite Sa | m Co le V | roces ount: olume | 10 : \$1,4 | 20.59 | | | Payment Date: | 2014-07-25 | | or <i>Process Check</i> |
| Re | etuno | Volu | me: \$ | 0.00 | | | Payment Date. Payment Amount: | \$549.99 | | |
| | | | | | | | Routing Number: * Account Number: * Account Type: * | Validate Personal Checking V | | |
| | | | | | | | ** | | | |
| | | | | | | | Authorization Type: * | Telephone Transaction V | | |
| | | | | | | | Description: | | | |

View Today | New Transaction | Verify | Customers | Invoices | Recurring | POS | Upload | Billing | Search | Reports | Return Codes | Users | Support | Password | QBO | Logout

iCheckGateway.com™

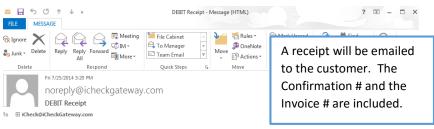
Online Terminal Console

Accessed By: icheckdemo Time: 7/25/2014 3:20:02 PM IP Address: 69.138.118.124 Site ID: SEDZ

View Today | New Transaction | Verify | Customers | Invoices | Recurring | POS | Upload | Billing | Search | Reports | Return Codes | Users | Support | Password | QBO | Logout New Transaction - Payment Method July 2014 APPROVED: 18690eb5ee62 Su Mo Tu We Th Fr Sa Once processed, a 1 2 3 VISA confirmation # will 20 21 22 23 24 25 26 Payment Date: 2014-07-25 be generated. \$549.99 Payment Amount: 27 28 29 30 31 1 2 ******1111 0716 Expiration Date: * Quick Processing Stats Signature Code: 123 Date: 7/25/2014 0.00 Sales Tax: Description: Card Processing: Item Count: 10 Sale Volume: \$1,420.59 Refund Volume: \$0.00 2014-07-25 Payment Date: \$549.99 Payment Amount: Account Number: * Personal Checking V Account Type: * Authorization Type: * Telephone Transaction ✓ Description

View Today | New Transaction | Verify | Customers | Invoices | Recurring | POS | Upload | Billing | Search | Reports | Return Codes | Users | Support | Password | OBO | Logout

Transactions for 7/25/2014



THIS IS A DEMO RECEIPT, NOT A LIVE TRANSACTION

Irma Trial

 $This \ email \ confirms \ that \ you \ have \ authorized \ iCheck Gateway. com \ to \ DEBIT \ your \ credit \ card \ in \ the \ amount \ of \ \$549.99.$

Your payment was received at 7/25/2014 3:20:02 PM Eastern Time. The payment date for this transaction is scheduled for 2014 07:25 and should be processed in 24 to 48 hours from the scheduled date.

Confirmation: 18690eb5ee62 Invoice Number: 1008

If you have any questions about this transaction, please contact iCheckGateway.com.

Powered By: iCheckGateway.com



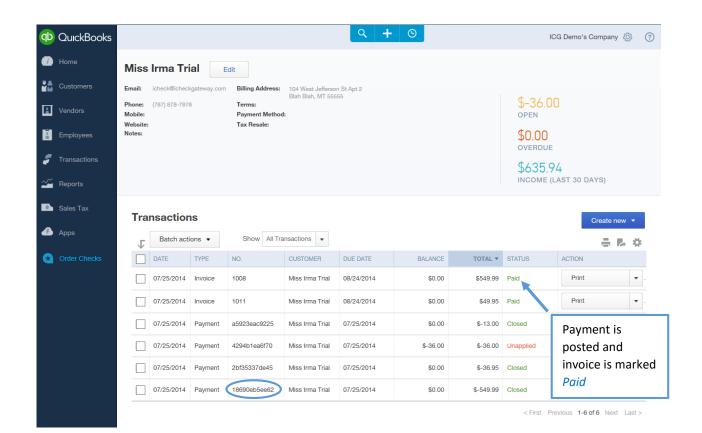
The transaction will also be listed under the *View Today* tab

Online Terminal Console
Accessed By: icheckdemo
Time: 7/25/2014 3:21:05 PM
IP Address: 69 138.118.124
Site ID: SEDZ

View Today New Transaction | Verify | Customers | Invoices | Recurring | POS | Upload | Billing | Search | Reports | Return Codes | Users | Support | Password | QBO | Logout



| SEDZ V | | View Credit Card Transactions ✓ | | | | | |
|---------|------------|---------------------------------|--------------|----------|------------|------|---------|
| Site ID | First Name | Last Name | Confirmation | Time | Amount | | |
| SEDZ | Irma | Trial | 18690eb5ee62 | 15:20:02 | \$549.99 | Void | Details |
| SEDZ | JASON R | ESTES | 23c6386e3e76 | 15:17:59 | \$2.00 | Void | Details |
| SEDZ | Demo | 100 | 97852e88d8d8 | 13:53:09 | \$25.00 | Void | Details |
| SEDZ | Evangeline | Evaluation | 5d67f16dae77 | 12:53:43 | \$1,028.34 | Void | Details |

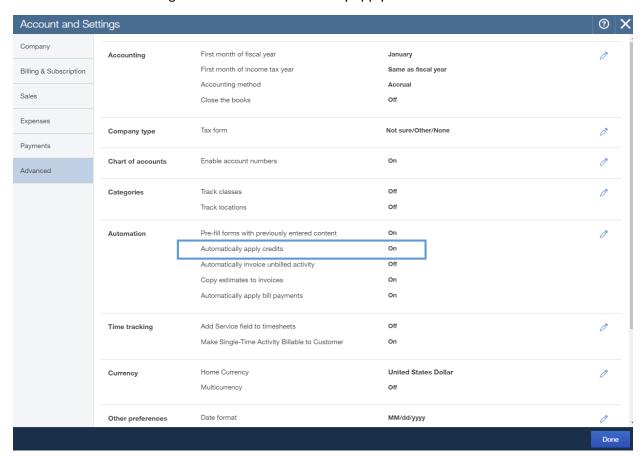




Recurring Payments

Step 1 – Make sure that Automatically Apply Credits has been Enabled in QBO

Gear > Account and Settings > Advanced > Automatically apply credits

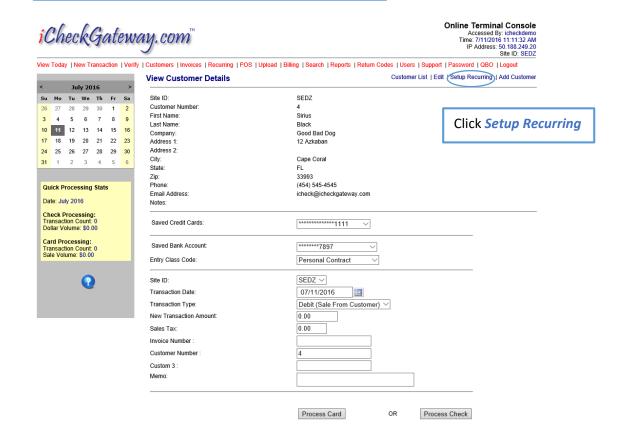


Once automatically apply credits has been enabled in QBO, follow these basic steps for recurring payments:



Step 2 – Recurring Payments in iCheckGateway.com

To setup a *recurring payment* in the Online Terminal, go to the *Customer Tab* and *Search* for the customer. Click on *Select* to view the Customer Details.





Online Terminal Console
Accessed By: icheckdemo
Time: 7/11/2016 11:22:29 AM
IP Address: 50.188.249.20
Site ID: SEDZ

View Today | New Transaction | Verify | Customers | Invoices | Recurring | POS | Upload | Billing | Search | Reports | Return Codes | Users | Support | Password | OBO | Logout Back to Recurring **New Recurring Transaction** July 2016 Site ID: SEDZ ∨ Su Mo Tu We Th Fr Sa 08/01/2016 27 28 29 30 1 2 3 4 5 6 7 8 9 Schedule: * Monthly 10 11 12 13 14 15 16 Enter the Start Date, Term: * Continuous Payments 18 19 20 21 22 23 24 25 26 27 28 29 30 the Schedule, the Amount: * 99.99 *Term*, and the Last Name: * Black Quick Processing Stats Amount, then click Company Name Good Bad Dog Date: July 2016 Email Address: icheck@icheckgateway.com Continue. Check Processing: Transaction Count: 0 Phone: (454) 545-4545 Dollar Volume: \$0.00 Card Processing: Transaction Count: 0 Sale Volume: \$0.00 Street Address 1: 12 Azkaban Street Address 2: City: Cape Coral • Since there won't be an Invoice Number FL Postal Code: 33993 for the recurring payments, be sure to Invoice Number keep the QBO assigned Customer Customer Number

Debit (Sale)

iCheckGateway.com™

Custom 3

Transaction Type

Continue

Online Terminal Console Accessed By: icheckdemo Time: 7/11/2016 11:26:47 AM IP Address: 50.188.249.20 Site ID: SEDZ

Number so that payments can be

applied to the correct customer

account in QBO.

. View Today | New Transaction | Verify | Customers | Invoices | Recurring | POS | Upload | Billing | Search | Reports | Return Codes | Users | Support | Password | QBO | Logout Back to Recurring **New Recurring Transaction** July 2016 Su Mo Tu We Th Fr Sa 26 27 28 29 30 1 2 3 4 5 6 7 8 9 VISA Choose the payment method and then 10 11 12 13 14 15 16 \$99.99 click Process Card or Process Check 17 18 19 20 21 22 23 Saved Credit Cards ************1111 ∨ 24 25 26 27 28 29 30 Sales Tax Description: Quick Processing Stats Process Card Date: July 2016 Check Processing: Transaction Count: 0 Dollar Volume: \$0.00 \$99.99 Card Processing: Transaction Count: 0 Sale Volume: \$0.00 ******7897 ∨ Saved Bank Account Authorization Type: * Telephone Transaction \vee Description: Process Check



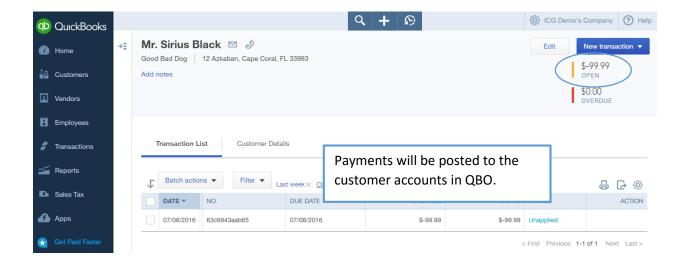
The recurring payment will be listed under the *Recurring Tab*. The payment will process according to the *Next Bill* date.

Step 3 – Import Payments



Be sure to *import the recurring payments* into QBO *before* generating the *recurring invoice* in QBO.





Step 4 – Recurring Invoices in QBO



Be sure to *import the recurring payments* into QBO **before** generating the *recurring invoice* in QBO.

